

Palm Tree Place Privacy Policy

Effective Date: **August 2025**

Palm Tree Place (“we,” “us,” or “our”) respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, and protect your information when you visit <https://palmtreeplace.com/>, especially when using our **Contact Us** form.

1. What Information We Collect

When you submit a message through our **Contact Us** form, we may collect:

- Your name
- Your email address
- Your message or inquiry
- Any other information you choose to share

2. How We Use Your Information

We use this information to:

- Respond to your questions or requests
- Communicate with you as needed
- Improve our services and website

We will only use your personal data when the law allows us to, such as:

- With your consent
- When we need to fulfill a legitimate interest (e.g., responding to your inquiry)



3. Legal Basis for Processing (EU Visitors)

If you are in the European Union, we process your personal data in accordance with the **General Data Protection Regulation (GDPR)**. Our legal bases include your **consent** and our **legitimate interest** in responding to inquiries and maintaining our business operations.

4. Your Rights (GDPR & POPIA)

Depending on your location, you may have the right to:

- Request access to the personal data we hold about you
- Ask us to correct or update your data
- Request deletion of your data
- Object to or restrict certain types of processing
- Withdraw your consent at any time

To exercise any of these rights, contact us at **info@palmtreeplace.com**.

5. Data Storage & Protection

We take appropriate technical and organizational measures to protect your personal data. However, no system is completely secure, and we cannot guarantee the security of information sent over the internet.

6. Sharing of Information

We do not sell, rent, or trade your personal information. We may share limited data with trusted service providers who help us operate the site, strictly for that purpose and under confidentiality agreements.



7. International Visitors

If you are visiting from outside Zimbabwe, please note that your data may be processed and stored in countries where data protection laws may differ from those in your country. By using our site, you consent to this transfer.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised effective date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact:
info@palmtreeplace.com